

# Rafael René Croan

---

6633 Wedd Street, Merriam, KS, 66203 | 816-433-4976 | renecroan@outlook.com

## Summary

Responsible and motivated by helping others, proactive and punctual with team-oriented mentality

## Skills

- Active listening
- Customer service
- Teamwork
- Self Motivation
- Problem Solving
- Flexibility/Adaptability

## Experience

**Host** 07/2023

**Cheddar's** - Overland Park, KS

- Greeted guests and gathered information to seat groups or place on waitlist
- Answered telephone to provide information
- Offered seating and other special accommodations to guests according to preferences and dining area volume

**Barista** 06/2020 - 04/2023

**Starbucks** - Prairie Village, KS

- Prepared and served coffee, espresso drinks, blended coffees and teas
- Managed morning rush of customers daily with efficient customer service
- Maintained clean and organized workspace, enabling coworkers to locate resources and product
- Utilized POS system to receive and process payments

**Laborer/Carpenter** 11/2021 - 11/2022

**LM2 Construction and Consulting** - Lee's Summit, MO

- Performed various carpentry duties
- Used various carpenter's hand tools, portable power tools and measuring instruments
- Shaped or cut materials to proper measurements using hand tools, machines or power tools
- Installed upper cabinets and base cabinets
- Installed windows, trim and baseboard

**Laborer** 06/2017 - 10/2020

**One Day Properties** - Kansas City, MO

- Assisted electrical, plumbing and carpentry team by completing basic and semi-skilled work
- Loaded materials and tools into vehicles and unloaded upon arrival at job sites
- Cleaned or prepared construction sites to eliminate hazards

## **Education and Training**

09/2011 Universidad Autónoma de Chihuahua – Chihuahua, Chih.

**Bachelor of Administrative Computer Systems** Information Systems

## **Languages**

**Spanish** / Native-Bilingual

**English** / Intermediate